

Visit : www.cannon4.com Log on utilizing your user name and password:

 home
 
 Cannon IV Marketplace username password

 | Need an account? [Sign up >](#)



Solutions ▾ Products ▾ Support ▾ Partners ▾ Company ▾

Manage Environment

Managed Print Strategy

ORDER ENTRY

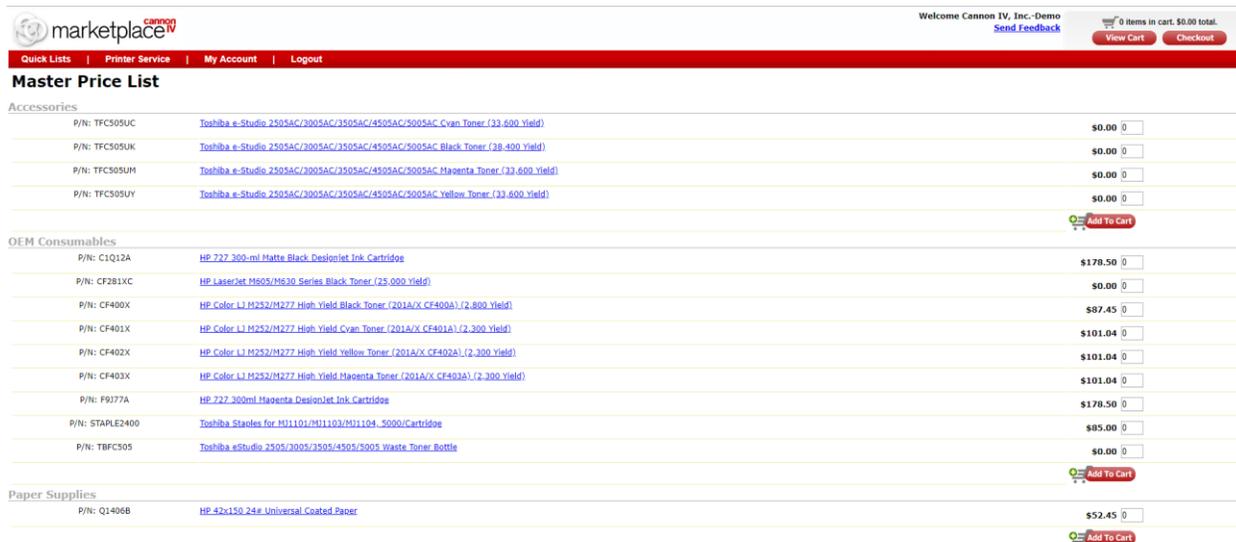
To place a sale order, click “Quick Lists”



This will pull up your list of quick lists (default is “Master Price List” and you may create your own custom lists when items are added to your cart):



Clicking the “Master Price List” will pull up all quoted items (Cost Per Page covered toners and other billable supplies):



Place quantity in the box corresponding to the item(s) needed and then click “Add to Cart”

marketplace **cannon** IV

Welcome Cannon IV, Inc.-Demo [Send Feedback](#) 0 items in cart. \$0.00 total. [View Cart](#) [Checkout](#)

[Quick Lists](#) | [Printer Service](#) | [My Account](#) | [Logout](#)

Master Price List

Accessories

P/N:	Description	Price	Qty
TFC505UC	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Cyan Toner (33,600 Yield)	\$0.00	1
TFC505UK	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Black Toner (38,400 Yield)	\$0.00	1
TFC505UM	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Magenta Toner (33,600 Yield)	\$0.00	0
TFC505UY	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Yellow Toner (33,600 Yield)	\$0.00	0

OEM Consumables

Once added to cart, it will automatically take you to your “Shopping Cart”

marketplace **cannon** IV

Welcome Cannon IV, Inc.-Demo [Send Feedback](#) 2 items in cart. \$0.00 total. [View Cart](#) [Checkout](#)

[Quick Lists](#) | [Printer Service](#) | [My Account](#) | [Logout](#)

Shopping Cart

[Save Cart as Quick List](#)

P/N	Description	Qty	Price	Total
TFC505UC	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Cyan Toner (33,600 Yield)	1	\$0.00	\$0.00
TFC505UK	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Black Toner (38,400 Yield)	1	\$0.00	\$0.00

Total: \$0.00

[Update Cart](#) [Empty Cart](#) [Checkout](#)

© 2019 Cannon IV, Inc. All rights reserved. Cannon IV is headquartered at 6814 Hillside Court, Indianapolis, IN 46250. (800) 825-7779. [Terms and Conditions](#) | [Security and Privacy](#) | [Return Policy](#) | [Contact Us](#) | [Send Feedback](#)

At this point, you can create your own custom quick list by clicking “Save Cart as Quick List”

marketplace **cannon** IV

Welcome Cannon IV, Inc.-Demo [Send Feedback](#) 2 items in cart. \$0.00 total. [View Cart](#) [Checkout](#)

[Quick Lists](#) | [Printer Service](#) | [My Account](#) | [Logout](#)

Shopping Cart

[Save Cart as Quick List](#)

P/N	Description	Qty	Price	Total
TFC505UC	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Cyan Toner (33,600 Yield)	1	\$0.00	\$0.00
TFC505UK	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Black Toner (38,400 Yield)	1	\$0.00	\$0.00

Total: \$0.00

[Update Cart](#) [Empty Cart](#) [Checkout](#)

© 2019 Cannon IV, Inc. All rights reserved. Cannon IV is headquartered at 6814 Hillside Court, Indianapolis, IN 46250. (800) 825-7779. [Terms and Conditions](#) | [Security and Privacy](#) | [Return Policy](#) | [Contact Us](#) | [Send Feedback](#)

You can Create a New Quick list by entering a name in the “Quick List Name Field” and then click “Create New Quick List”

marketplace **cannon** IV

Welcome Cannon IV, Inc.-Demo [Send Feedback](#) 2 items in cart. \$0.00 total. [View Cart](#) [Checkout](#)

[Quick Lists](#) | [Printer Service](#) | [My Account](#) | [Logout](#)

Save Quick List

Quick List Name
Toshiba 4505AC Supplies
[Create New Quick List](#)

Select Quick List To Add To
Add Items To Selected Quick List

To save the items listed below as a new quick list enter a description for the list and press the button above.

P/N	Description	Price
TFC505UC	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Cyan Toner (33,600 Yield)	\$0.00
TFC505UK	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Black Toner (38,400 Yield)	\$0.00

© 2019 Cannon IV, Inc. All rights reserved. Cannon IV is headquartered at 6814 Hillside Court, Indianapolis, IN 46250. (800) 825-7779. [Terms and Conditions](#) | [Security and Privacy](#) | [Return Policy](#) | [Contact Us](#) | [Send Feedback](#)

If quick list(s) have already been created that you want to build upon, you can select the quick list to add new items to:

marketplace **cannon** IV

Welcome Cannon IV, Inc.-Demo [Send Feedback](#) 2 items in cart. \$0.00 total. [View Cart](#) [Checkout](#)

[Quick Lists](#) | [Printer Service](#) | [My Account](#) | [Logout](#)

Save Quick List

Quick List Name
[Create New Quick List](#)

Select Quick List To Add To
DesignJet Supplies
Toshiba 4505AC Supplies

To save the items listed below as a new quick list enter a description for the list and press the button above.

P/N	Description	Price
TFC505UM	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Magenta Toner (33,600 Yield)	\$0.00
TFC505UY	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Yellow Toner (33,600 Yield)	\$0.00

© 2019 Cannon IV, Inc. All rights reserved. Cannon IV is headquartered at 6814 Hillside Court, Indianapolis, IN 46250. (800) 825-7779.

If you all items are in your cart and you are ready to check out, click “Checkout”

marketplace ^{cannon} IV

Welcome Cannon IV, Inc.- Demo [Send Feedback](#) 2 items in cart. \$0.00 total. [View Cart](#) [Checkout](#)

[Quick Lists](#) | [Printer Service](#) | [My Account](#) | [Logout](#)

Shopping Cart

[Save Cart as Quick List](#)

P/N	Description	Qty	Price	Total
TFC505UM Delete	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Magenta Toner (33,600 Yield)	<input type="text" value="1"/>	\$0.00	\$0.00
TFC505UY Delete	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Yellow Toner (33,600 Yield)	<input type="text" value="1"/>	\$0.00	\$0.00
Total:				\$0.00

[Update Cart](#) [Empty Cart](#) [Checkout](#)

Fill in correct shipping information and then click “Continue to Select Payment”

marketplace ^{cannon} IV

[Quick Lists](#) | [Printer Service](#) | [My Account](#) | [Logout](#)

Shipping & Order Information

Shipping Information

♦ indicates required field

Select Shipping Address

♦Name

♦Attn

♦Address 1

Address 2

♦City

♦State/Province

♦Postal Code

Save as Default Ship To Address

Order Information

♦Shipping Method

P.O. Number

Buyers Phone

Order Instructions

[Continue To Select Payment](#)

If terms on set for account, you will have “On Account” or “New Credit Card” as options. If items are billable and you want to pay via credit card, you will click “New Credit Card” and then fill in appropriate information. If items are covered under contract or to be paid with account terms, simply click “Continue to Verify Order”

marketplace ^{cannon} IV

[Quick Lists](#) | [Printer Service](#) | [My Account](#) | [Logout](#)

Shipping & Order Information

Select Payment

On Account

New Credit Card (complete form below)

Clicking this button will not charge your account

[Continue To Verify Order](#)

Verify all information is correct and then Click "Complete Order"



Welcome Cannon IV, Inc.-Demo [Send Feedback](#)

2 Items in cart. \$0.00 total. [View Cart](#) [Checkout](#)

Quick Lists | Printer Service | My Account | Logout

Shipping & Order Information | Select Payment | Verify Order

Ship To:
Cannon IV, Inc.-Demo
Attn: Angle Jennings
950 Dorman Street
****DEMO ONLY****
Indianapolis, IN 46202

Shipping Method: Best Way - C4 Marketplace
Purchase Order #: 234701
Requested By: angle Jennings
Payment Method: On Account

Order Summary

P/N	Description	Qty	Price	Total
TFC50SUM	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Magenta Toner (33,600 Yield)	1	\$0.00	\$0.00
TFC50SUY	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Yellow Toner (33,600 Yield)	1	\$0.00	\$0.00
			Sub-Total:	\$0.00
			Tax:	\$0.00
			Total:	\$0.00

Shipping & Handling charges are determined at time of shipment. Tax is an estimate only and may differ when order is processed.

Notification E-Mails

Confirmation E-mail Address: (receives order confirmation)

[Complete Order](#)

© 2019 Cannon IV, Inc. All rights reserved. Cannon IV is headquartered at 6814 Hillisdale Court, Indianapolis, IN 46250. (800) 825-7779. [Terms and Conditions](#) | [Security and Privacy](#) | [Return Policy](#) | [Contact Us](#) | [Send Feedback](#)

Once completed, you will receive sales order confirmation on screen as well as an email confirmation:



Welcome Cannon IV, Inc.-Demo [Send Feedback](#)

0 Items in cart. \$0.00 total. [View Cart](#) [Checkout](#)

Your Order Is Now Complete



Bill To:
Cannon IV, Inc.-Demo
6814 Hillisdale Ct
**** Demo Only****
Indianapolis, IN 46250

Cannon IV, Inc.
6814 Hillisdale Court
Indianapolis, IN 46250
Phone: 1-317-951-0500 Fax: 1-317-951-0600

Ship To:
Cannon IV, Inc.-Demo
Attn: Angle Jennings
950 Dorman Street
****DEMO ONLY****
Indianapolis, IN 46202

Order #: 501025994	Ordered By: ajennings	Customer PO: 234701
Order Date: 3/5/2019	Shipping Method: Best Way - C4 Marketplace	Payment Method: On Account
Order Info: Requested By=angle Jennings		
Order Instructions:		

P/N	Description	Qty	Price	Total
TFC50SUM	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Magenta Toner (33,600 Yield)	1	\$0.00	\$0.00
TFC50SUY	Toshiba e-Studio 2505AC/3005AC/3505AC/4505AC/5005AC Yellow Toner (33,600 Yield)	1	\$0.00	\$0.00
			Sub-Total:	\$0.00
			Tax:	\$0.00
			Total:	\$0.00

© 2019 Cannon IV, Inc. All rights reserved. Cannon IV is headquartered at 6814 Hillisdale Court, Indianapolis, IN 46250. (800) 825-7779.

SERVICE CALL ENTRY

To place service call, click “Printer Service”



Quick Lists | **Printer Service** | My Account | Logout

Click “Request Service”

There are multiple ways to request service:

1. Equipment Identifier: If you know our equipment ID Number (number under the barcode on the Cannon IV ID sticker on the device) enter in the highlighted field below and then click “Find Equipment:



Quick Lists | **Printer Service** | My Account | Logout
Request Service | Service History | Service Sites | Equipment Management | E-Info Service

Request Service ?

Equipment Identifier

If you know your equipment number, serial number, or have your asset tag enter it here.

Find Equipment

New Equipment

If you need to enter a request for a new or unknown printer, start here.

New Equipment

2. Equipment Search: You can search by site, status (active/inactive), Model or Location notes (ex: Angie’s Office)



Quick Lists | **Printer Service** | My Account | Logout
Request Service | Service History | Service Sites | Equipment Management | E-Info Service

Request Service ?

Equipment Identifier

If you know your equipment number, serial number, or have your asset tag enter it here.

Find Equipment

New Equipment

If you need to enter a request for a new or unknown printer, start here.

New Equipment

Equipment Search

Site

Status

Model

Location Notes

Search Equipment

Clear Search

The request service screen will also list devices at the bottom. This can be a little time consuming to search this way if you have many devices as it will only display a certain number per "page". If you do search this way, once you find your device, you will click "Request" to request service

Once you have found your device to place the call and clicked "request", it will take you to the Service Request Entry Screen:

Once all highlighted fields have been verified/completed, you can click "Place Service Request"



Service Request Entry ?

Service Site

Name Cannon IV, Inc.-Demo
Address 1 6814 Hillside Ct ****DEMO ONLY***
Address 2
City Indianapolis
State/Province IN
Postal Code 46250

Has this moved? [Click here](#)

Equipment Information

Equipment 234701_C4
Serial # CFFF36902
Model TOS-E4505C Toshiba e-STUDIO 4505AC Color MFP

Location Notes 112 characters available
Customer Support

Contact Information for Request

Angie Jennings / 317-803-7402 / angie.jennings@cannon4.com [Add New Contact](#)

First Name Angie [Edit Contact](#)
Last name Jennings
Phone 317-803-7402
E-mail angie.jennings@cannon4.com

Save as Default

Troubleshooting Information

Have you changed the ink/toner? Yes No
Did you power the printer off/on? Yes No

Description of request, error messages or other notes for the technician 208 characters available
Device is making lines on all copies and prints

Service Coverage & Payment Information ?

Manufacturer Warranty Expired 7/8/2016	Cannon IV Contract Contract CPP Cannon IV Special Bid Pricing OEM (C4_12345TEST-01) Starts 3/5/2019 Expires 3/5/2020
---	---

[Place Service Request](#)

© 2019 Cannon IV, Inc. All rights reserved. Cannon IV is headqu

**This screen also shows you contract information and manufacturer warranty information if available.

Once "Place Service Request" has been clicked, service call will be submitted and Service Call Confirmation will be displayed on screen and email confirmation will be sent and you will also receive email confirmation:



Welcome Cannon IV, Inc.-Demo
[Send Feedback](#)

Thank You
Your service call has been submitted. An e-mail confirmation has been mailed to angie.jennings@cannon4.com