



Steps for Auto Programming TVs

All TVs will need to be programmed in order to receive programming. The steps below are generic as each brand will vary.

Each channel will come in SD and HD (HBO and Cinemax are SD only). The SD channels will range between 14 and 70 while the HD will range between 72-1 and 104-2. Each HD channel will have a -1 and a -2 (example 72-1 and 72-2).

- **Using the remote on the TV, press “Menu”**
- **Go to “Setup”**
- **Go to “Channel Setup”**
- **Go to “Channel Scan”**
- **Allow the TV to scan for channels**

- This can take several minutes but allow it to complete.
- Once complete, you can “Menu Out” if the TV does not go to programming.
- If these steps do not complete a scan, please consult your owner’s manual.

Troubleshooting Guide

- If you are only receiving a few channels (up to 13), make sure that you scanned TV for **CABLE** and not **ANTENNA**.
- Verify that you have a good cable connection from the wall plate and the TV.
- Make sure that all connections are finger tight. Do not use a wrench and over tighten.

Customer Service Notification

In the event that you continue to experience TV problems, document these issues as best as you can as shown in the example below.

1. **Reported Channel Number(s) not functioning properly**
i.e. Channel 80-1
2. **Brief description of Problem:**
i.e. Snowy or Green Screen or other description
3. **Date/Time of day it occurred:** *i.e. 8/19 - 6:10pm*
4. **Location:** *Griffin Hall or Peregrine Hall*
5. **Contact Info:** *Phone number and/or email*

Email the issue report to: purdue@don-lors.com

A representative from Don-Lors Electronics will respond with questions or comments. Please allow the Don-Lors representative an opportunity to perform remote diagnostics of the system as the first response to the issue report. We will keep you advised if further actions are required to resolve the issue.



CHANNEL GUIDE

Channel	Analog SD	Digital HD
MTV U	5	
WBBM (CBS)	14	72-1
WMAQ (NBC)	15	72-2
WLS (ABC)	16	73-1
WGN (CW)	17	73-2
WYCC (PBS)	18	74-1
WFLD (FOX)	19	74-2
WCIU (Local)	20	75-1
Univision Chicago	21	75-2
WSNS (Telemundo)	22	76-1
FX	7	76-2
COMEDY CENTRAL	8	77-1
MTV	9	77-2
MTV 2	10	78-1
CARTOON NETWORK	11	78-2
TNT	12	79-1
TBS	13	79-2
ESPN	23	80-1
ESPN 2	24	80-2
ESPNU	25	81-1
FRFM	26	81-2
NICKELODEON	27	82-1
AMC	28	82-2
NICK TOONS	29	83-1
DISCOVERY	30	83-2
USA	31	84-1
HISTORY	32	84-2
TLC	33	85-1
A & E	34	85-2
SYFY	35	86-1
VH1	36	86-2
BET	37	87-1
FOX SPORTS 2	38	87-2

Channel	Analog SD	Digital HD
CNN	39	88-1
NFL NETWORK	40	88-2
E!	41	89-1
FOX News	42	89-2
Tru TV	43	90-1
Lifetime	44	90-2
WE	45	91-1
CSN Chicago		91-2
National Geographic	47	92-1
Food Network	48	92-2
NBC Sports	49	93-1
SPIKE	50	93-2
NHL Network	51	94-1
Bravo	52	94-2
HGTV	53	100-1
BTN	54	100-2
DISNEY	55	101-1
DISNEY XD	56	101-2
Fox Sports 1	57	102-1
Bloomberg	58	102-2
Hallmark	59	103-1
OWN	60	103-2
PIVOT	61	104-1
FXX	62	104-2
HBO (East Only)	63	
HBO2 (East Only)	64	
HBO Comedy	65	
HBO Family	66	
HBO Signature	67	
Cinemax (East Only)	68	
5StarMax	69	
Action Max	70	