

# **Customer Accessibility Questionnaire**

1. What is the products purpose? Educational or other? Please provide a brief description of what function this product will perform.
2. What educational benefits/opportunities are provided by the product?
3. Is this product required for student coursework?
4. Who is the audience/end user for this product?
5. Did the vendor supply a name and contact information for a person or team in the company to handle accessibility issues? If so, please provide in the below space.
6. Did the vendor supply a thorough Vendor Product Accessibility Template (“VPAT”)? If so, please provide herein.
7. Have the VPAT claims been verified internally?
8. Has the vendor agreed or indicated a willingness to agree contractually to correct any identified accessibility issues on an appropriate, mutually agreed upon timeframe? If so, please provide the timeframe herein.
9. Is there an alternative solution which provides an equally effective, equally integrated program/service in an equally integrated manner to individuals with disabilities?
10. Is there a different product available such that individuals with disabilities can obtain the opportunities and benefits in a timely, equally effective, and equally integrated manner?